

Your Title VI Rights

MAX operates without regard to race, color or national origin. To request additional information on MAX's Title VI obligations, please contact the Title VI staff officer at (616) 928-2494.

A Title VI complaint form can be obtained at the MAX website, www.catchamax.org, by calling (616) 928-2493, or by mailing:

MAX Transit
171 Lincoln Ave.,
Holland, MI 49423

Reasonable Modifications

MAX Transit provides reasonable modifications to individuals with disabilities by making changes to policies, practices, and procedures if needed, as long as the modification would not cause a direct threat to the health or safety of others, or result in fundamental alterations of service.

Examples of reasonable modifications are, but not limited to, the bus operator slightly adjusts a boarding location so a person using a wheelchair may safely board from an accessible location. Another example may be if a passenger requests to take medication while aboard the vehicle.

Transit staff may not provide medical assistance as this would be a fundamental alteration of their function.

For further information regarding a reasonable modification, please contact our ADA Coordinator at (616) 928-2479.

Language Assistance

Language assistance is available free of charge. Please call (616) 355-1010 or visit MAX at the Padnos Transportation Center at 171 Lincoln Ave., Holland, MI 49423

Bus Wheelchair Specs

Ramp Width: 30" Weight Limit: 800lb

Restraint Area: Width 31" Length 52"

Parents - Contact our customer service team to learn about our Child Safety Program



To learn more about MAX's services and review our Rules of the Road and Food and Drink Policy, visit our site at www.catchamax.org or scan this QR Code.

Route 5

Effective August 2025



MAX Transit
www.catchamax.org
616-355-1010

Fixed Route Service Hours

Routes 1-8	5 a.m. - 7 p.m.
Monday - Friday	CLOSED
Saturday	CLOSED
Sunday	CLOSED

NOTE: MAX does not offer service on Sundays, New Year's, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas.

Fixed Route Fares

Adults 18 - 64	\$1.15
65 years and older	\$.50
5-17 years old	\$.50
Under 5 years old	FREE with paid adult
ADA & Medicare Cardholders (Photo ID may be requested to verify identity)	\$.50

Bus Passes

Bus passes are economical and convenient for frequent passengers. MAX offers several types of passes. Contact MAX to find out what pass is right for you.

Snow Routes

During extreme winter conditions, bus routes may be altered to ensure safe and reliable service. Anticipated detour segments appear on the maps of affected bus routes. Detours will only be in effect as needed.

Customers should expect delays during heavy snow and ice. For your safety, never stand in the street or on top of snowbanks to wait for the bus. Instead, please wait at a cleared driveway nearest to the bus stop.

Before you leave for the bus stop, get the latest updates on snow routes, service delays and cancellations by:

- Checking closings broadcast on local TV and radio stations
- Visiting www.catchamax.org
- Following MAX Transit on Facebook and Twitter
- Calling MAX Customer Service at (616) 355-1010

Route 5 - Washington/S. River

Each route runs hourly. The times listed below are the estimated minute the bus should arrive during each hour of service.

Outbound Bus Stop Location	Time
Transfer Center	0:00
7th E. of Columbia (Freedom Village)	0:01
7th W. of College	0:01
Central S. of 7th	0:02
Central N. of 9th	0:03
12th W. of S. River (City Hall/Library)	0:05
Pine S. of 12th (Third Reformed Church)	0:06
Pine S. of 16th	0:07
18th W. of River	0:08
21st W. of State (Evergreen Commons)	0:10
Pine S. of 21st	0:11
22nd & Maple (Moran Park/Aquatic Center)	0:12
24th & Maple (Holland Hospital - Emergency)	0:14
Michigan & 26th (Holland Hospital - Main Doors)	0:14
Michigan S. of 28th	0:15
S. Washington S. of 32nd	0:16
S. Washington & 35th (Medical Offices)	0:17
S. Washington N. of 40th (Village Inn)	0:18
S. Washington & 40th	0:19
S. Washington & Meadowlane Dr.	0:20
S. Washington & Matt Urban Dr. (Taco Bell)	0:21

Inbound Bus Stop Location	Time
Regent Blvd & 48th (Crown Motors)	0:22
Regent Blvd E. of 48th	0:23
S. Washington N. of US 31 (Family Fare)	0:24
S. Washington S. of 40th	0:25
S. Washington & 40th (Rite Aid)	0:26
S. Washington S. of 35th	0:27
S. Washington & 33rd	0:28
31st W. of Maple	0:29
Maple S. of Michigan (Macatawa Bank)	0:30
Michigan N. of 26th (Medical Buildings)	0:31
Michigan S. of 22nd	0:32
22nd & Central	0:33
21st W. of State (Evergreen Commons)	0:36
River & 14th	0:38
12th W. of S. River (City Hall/Library)	0:41
Pine & 11th	0:42
River & 9th	0:43
River N. of 7th	0:44
6th E. of College	0:46
Columbia N. of 7th (City Parking Garage)	0:47
Transfer Center	0:50

- ☀ Bus Shelter
- Snow Route

Note: Gray shaded areas show nearby bus routes for planning transfers. Listed arrival times are approximate. Passengers are advised to be at the stop five minutes prior to published time.

