MAX Transportation Authority Board
Meeting Agenda
CANCELLED MEETING
Monday, November 23, 2026

1. October Meeting Proposed Minutes – Information
2. Ridership Reports for October 2026 – Information
3. Financial Reports for October 2026 – Information
4. Expenditure Reports for October 2026 – Information

Next meeting is Monday, December 28, 2026 at 3:30 p.m.

Macatawa Area Express Transportation Authority
Meeting Minutes
Monday, October 26, 2026
Proposed Minutes

Members Present: Chair Russ TeSlaa, Secretary Meika Weiss, Treasurer Jason Latham, Board Members; Kristen Myers; Jan Steggerda

Members Absent: Michael Schultheis, Margo Walters, Doug Becker, Rick Van Dorp

Staff Present: Ryan Novotny, Beth Higgs, Charlie Veldhoff, Juana Lopez, and Sandra Kohorn

10.26.1 Opportunity for Public Comment

There was no comment.

10.26.2 Approval of September 2026 Board Meeting Minutes

Approved motion made by Weiss, supported by Latham. Motion carried unanimously.

10.26.3 Marketing Committee

There was no marketing update.

10.26.4 Executive Committee

10.26.4a Countywide Feasibility Study – Action
Novotny recommended that the Board authorize execution of a contract with HDR Michigan, Inc. for the completion of a Countywide Service Study in an amount not to exceed $314,790. The study will evaluate the feasibility of expanding public transportation throughout Ottawa County, including service needs, potential service models, regional coordination, funding opportunities, and stakeholder engagement. HDR was selected through a competitive, FTA-compliant procurement process as the highest-ranked proposer. They are also familiar to the area, with recent work for Harbor Transit, Flint MTA, and the Mecosta Osceola Transit Authority. The project will be funded through the ARPA Metropolitan Planning Grant, with completion anticipated within 18 months. Motion to approve made by Latham, supported by Myers. Motion carried unanimously.

10.26.4b Accounting Services – Action
Novotny requests approval on a three-year contract with Gabridge & Company, PLC for third-party accounting services. The contract will transition MAX's accounting and financial reporting functions from the City of Holland to Gabridge, including payroll, grant compliance, audit preparation, and financial oversight support. Novotney greatly thanks City of Holland for allowing us to be a client for so long. Gabridge was selected through a competitive, FTA-compliant procurement process. Services will be funded through MAX's general operations budget, with recurring services beginning January 1, 2027. This contract includes a first-year workload review to evaluate actual service hours and adjust subsequent-year fees.
A motion to approve was made by Latham, supported by Weiss. Motion carried unanimously.

10.26.4c **Grant Awards – Information**

Novotny was excited to announce grant funding received in support of the proposed relocation of MAX's transit hub from the Louis Padnos Transportation Center to Westshore Mall. MAX received a $5,000 Community Enhancement Program grant from MACC to support Phase 1 temporary hub operations and an MDOT Infrastructure Projects Authority Fund award of up to $260,000 to support Phase 2 architectural and engineering design of the permanent facility. The proposed relocation is intended to improve service reliability by eliminating delays associated with nearby railroad crossings. This allows MAX to serve growing employment, healthcare, retail, and residential areas along the US-31.

10.26.4d **Holland Motor & Bus Co. Procurement Protest - Information**

Novotny updated the board that MAX received three letters of protest from Holland Motor Homes & Bus Company (Holland Bus). This was regarding the Board's award of the five-year vehicle contract to The Bus Center (Hoekstra Transportation). Novotny reviewed and denied the first two under the Written Protest Procedures in the RFP. The third was received after the protest period closed and was not accepted. Although the third letter was untimely, staff reviewed the issue it raised and amended the contract.

10.26.4e **Monthly Performance Report – Information**

Novotny announced he is currently streamlining this report with Sue Gorby to provide more information and relevant data.

10.26.4f **Ridership Summary FY2026 - Information**

Veldhoff presented the FY2026 ridership and performance annual report ending September 30, 2026. Total ridership decreased 4.7% compared to FY2025. Fixed-route ridership declined 4.6%, while demand-response ridership decreased 1.5%. Routes 3 and 8 experienced ridership increase of 12.3% and 10.2%. Youth and senior ridership also grew across fixed-route services. Night Owl ridership decreased 31.3%, reflecting a reduction in service vehicles. Despite ridership declines and significant summer road construction, on-time performance improved to 95.3% for fixed routes and 97.2% for Reserve-A-MAX, with both services meeting or exceeding the Authority's 95% performance goal. Since its formation in 2000, MAX has provided more than 8 million rides!

10.26.4g **Ridership Reports for September 2026 - Information**

There was no report.

10.26.4h **Financial Reports for September 2026 - Information**

Novotney announced that we are close to coming under budget for this past year. Final federal Operating Assistance drawdowns have not been completed.

10.26.4i **Expenditure Reports for September 2026 - Information**

There was no report.

10.26.5 **Directors Report**

Novotny announced that American Flatworks' purchase order is in, paying the materials to start the project soon. He is still in discussion regarding lease insurance for the new transfer center.

10.26.6 **Adjournment**

A motion was made by Weiss and supported by TeSlaa to adjourn the meeting. Motion passed unanimously.

Macatawa Area Express Ridership by Government Unit

Fiscal Year	Fixed Route											Reserve-A-MAX												
	Total Rides	City of Holland	%	Holland Twp.	%	City of Zeeland	%	Zeeland Twp.	%	Auxiliary	%	Total Rides	City of Holland	%	Holland Twp.	%	City of Zeeland	%	Zeeland Twp.	%	Park Twp.	%	Auxiliary	%
Oct-24	19,648	10,051	51	8,175	42	1,422	7	0	0	0	0	4,729	2,099	44	1,910	40	284	6	58	1	378	8	0	0
Nov-24	17,707	9,225	52	7,293	41	1,189	7	0	0	0	0	4,322	2,006	46	1,700	39	192	4	50	1	252	6	122	3
Dec-24	17,017	9,081	53	6,901	41	1,035	6	0	0	0	0	4,139	1,993	48	1,629	39	221	5	43	1	253	6	0	0
Jan-25	16,273	8,748	54	6,570	40	955	6	0	0	0	0	4,459	2,112	47	1,748	39	268	6	51	1	280	6	0	0
Feb-25	16,498	9,029	55	6,583	40	886	5	0	0	0	0	4,929	2,230	45	1,977	40	292	6	55	1	375	8	0	0
Mar-25	17,261	9,386	54	6,884	40	991	6	0	0	0	0	5,187	2,317	45	2,137	41	280	5	45	1	408	8	0	0
Apr-25	17,544	9,459	54	6,933	40	1,152	7	0	0	0	0	5,171	2,417	47	2,119	41	239	5	59	1	337	7	0	0
May-25	17,558	8,833	50	6,017	34	1,113	6	0	0	1,595	9	4,746	2,213	47	1,853	39	273	6	87	2	320	7	0	0
Jun-25	15,735	8,795	56	5,803	37	1,137	7	0	0	0	0	4,737	2,256	48	1,730	37	237	5	80	2	434	9	0	0
Jul-25	17,281	9,667	56	6,580	38	1,034	6	0	0	0	0	5,008	2,326	46	1,824	36	237	5	69	1	440	9	112	2
Aug-25	16,304	9,093	56	6,140	38	1,071	7	0	0	0	0	4,716	2,157	46	1,876	40	242	5	61	1	380	8	0	0
Sep-25	16,876	9,181	54	6,159	36	1,246	7	0	0	290	2	5,288	2,565	49	2,013	38	256	5	67	1	387	7	0	0
Total	**205,702**	**110,548**	**54**	**80,038**	**39**	**13,231**	**6**	**0**	**0**	**1,885**	**1**	**57,431**	**26,691**	**46**	**22,516**	**39**	**3,021**	**5**	**725**	**1**	**4,244**	**7**	**234**	**0**
Oct-25	18,822	10,480	56	6,765	36	1,577	8	0	0	0	0	4,966	2,203	44	2,042	41	274	6	72	1	375	8	0	0
Nov-25	14,828	8,236	56	5,445	37	1,147	8	0	0	0	0	4,120	1,788	43	1,683	41	215	5	61	1	297	7	76	2
Dec-25	16,171	8,685	54	5,898	36	1,168	7	0	0	420	3	4,439	1,957	44	1,886	42	257	6	60	1	279	6	0	0
Jan-26	13,287	7,187	54	5,084	38	1,016	8	0	0	0	0	4,253	1,890	44	1,755	41	234	6	66	2	308	7	0	0
Feb-26	16,509	9,109	55	6,159	37	1,241	8	0	0	0	0	4,902	2,154	44	2,065	42	279	6	81	2	323	7	0	0
Mar-26	17,649	10,157	58	6,199	35	1,293	7	0	0	0	0	5,362	2,433	45	2,205	41	292	5	73	1	359	7	0	0
Apr-26	17,700	9,778	55	6,696	38	1,226	7	0	0	0	0	4,885	2,313	47	1,961	40	244	5	56	1	311	6	0	0
May-26	15,863	8,935	56	5,723	36	1,205	8	0	0	0	0	4,546	2,129	47	1,803	40	266	6	56	1	292	6	0	0
Jun-26	15,620	8,856	57	5,624	36	1,140	7	0	0	0	0	4,787	2,199	46	1,895	40	226	5	59	1	408	9	0	0
Jul-26	16,484	9,230	56	5,989	36	1,265	8	0	0	0	0	4,737	2,163	46	1,841	39	244	5	63	1	426	9	0	0
Aug-26	15,830	8,912	56	5,810	37	1,108	7	0	0	0	0	4,514	2,102	47	1,753	39	223	5	62	1	374	8	0	0
Sep-26	17,432	9,972	57	6,262	36	1,198	7	0	0	0	0	5,076	2,625	52	1,796	35	233	5	56	1	366	7	0	0
Total	**196,195**	**109,537**	**56**	**71,654**	**37**	**14,584**	**7**	**0**	**0**	**420**	**0**	**56,587**	**25,956**	**46**	**22,685**	**40**	**2,987**	**5**	**765**	**1**	**4,118**	**7**	**76**	**0**
Oct-26	18,452	10,404	56	6,843	37	1,205	7	0	0	0	0	5,128	2,557	50	1,847	36	247	5	60	1	417	8	0	0
Nov-26	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Dec-26	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jan-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Feb-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Mar-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Apr-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
May-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jun-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jul-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Aug-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Sep-27	0	0	###	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Total	**18,452**	**10,404**	**56**	**6,843**	**37**	**1,205**	**7**	**0**	**0**	**0**	**0**	**5,128**	**2,557**	**50**	**1,847**	**36**	**247**	**5**	**60**	**1**	**417**	**8**	**0**	**0**

Macatawa Area Express Ridership by Government Unit

Fiscal Year	Night Owl									Total												
	Total Rides	City of Holland	%	Holland Twp.	%	City of Zeeland	%	Zeeland Twp.	%	Total Rides	City of Holland	%	Holland Twp.	%	City of Zeeland	%	Zeeland Twp.	%	Park Twp.	%	Auxiliary	%
Oct-24	588	231	39	259	44	97	16	1	0	24,965	12,381	50	10,344	41	1,803	7	59	0	378	2	0	0
Nov-24	527	218	41	223	42	86	16	0	0	22,556	11,449	51	9,216	41	1,467	7	50	0	252	1	122	1
Dec-24	476	202	42	191	40	83	17	0	0	21,632	11,276	52	8,721	40	1,339	6	43	0	253	1	0	0
Jan-25	577	261	45	220	38	92	16	4	1	21,309	11,121	52	8,538	40	1,315	6	55	0	280	1	0	0
Feb-25	659	285	43	260	39	94	14	20	3	22,086	11,544	52	8,820	40	1,272	6	75	0	375	2	0	0
Mar-25	694	304	44	257	37	112	16	21	3	23,142	12,007	52	9,278	40	1,383	6	66	0	408	2	0	0
Apr-25	664	289	44	249	38	105	16	21	3	23,379	12,165	52	9,301	40	1,496	6	80	0	337	1	0	0
May-25	624	219	35	264	42	121	19	20	3	22,928	11,265	49	8,134	35	1,507	7	107	0	320	1	1,595	7
Jun-25	579	158	27	271	47	129	22	21	4	21,051	11,209	53	7,804	37	1,503	7	101	0	434	2	0	0
Jul-25	577	165	29	256	44	136	24	20	3	22,866	12,158	53	8,660	38	1,407	6	89	0	440	2	112	0
Aug-25	587	170	29	256	44	140	24	21	4	21,607	11,420	53	8,272	38	1,453	7	82	0	380	2	0	0
Sep-25	596	209	35	239	40	126	21	22	4	22,760	11,955	53	8,411	37	1,628	7	89	0	387	2	290	1
Total	**7,148**	**2,711**	**38**	**2,945**	**41**	**1,321**	**18**	**171**	**2**	**270,281**	**139,950**	**52**	**105,499**	**39**	**17,573**	**7**	**896**	**0**	**4,244**	**3**	**2,119**	**1**
Oct-25	485	154	32	207	43	100	21	24	5	24,273	12,837	53	9,014	37	1,951	8	96	0	375	2	0	0
Nov-25	389	119	31	157	40	93	24	20	5	19,337	10,143	52	7,285	38	1,455	8	81	0	297	2	76	0
Dec-25	387	100	26	195	50	73	19	19	5	20,997	10,742	51	7,979	38	1,498	7	79	0	279	1	420	2
Jan-26	400	127	32	176	44	79	20	18	5	17,940	9,204	51	7,015	39	1,329	7	84	0	308	2	0	0
Feb-26	411	132	32	177	43	82	20	20	5	21,822	11,395	52	8,401	38	1,602	7	101	0	323	1	0	0
Mar-26	409	103	25	211	52	73	18	22	5	23,420	12,693	54	8,615	37	1,658	7	95	0	359	2	0	0
Apr-26	435	119	27	228	52	67	15	21	5	23,020	12,210	53	8,885	39	1,537	7	77	0	311	1	0	0
May-26	417	93	22	237	57	68	16	19	5	20,826	11,157	54	7,763	37	1,539	7	75	0	292	1	0	0
Jun-26	422	97	23	242	57	62	15	21	5	20,829	11,152	54	7,761	37	1,428	7	80	0	408	2	0	0
Jul-26	408	155	38	193	47	36	9	24	6	21,629	11,548	53	8,023	37	1,545	7	87	0	426	2	0	0
Aug-26	359	104	29	200	56	40	11	15	4	20,703	11,118	54	7,763	37	1,371	7	77	0	374	2	0	0
Sep-26	388	140	36	193	50	55	14	0	0	22,896	12,737	56	8,251	36	1,486	6	56	0	366	2	0	0
Total	**4,910**	**1,443**	**29**	**0**	**0**	**0**	**0**	**0**	**0**	**257,692**	**136,936**	**53**	**96,755**	**38**	**18,399**	**7**	**988**	**0**	**4,118**	**2**	**496**	**0**
Oct-26	460	152	33	231	50	77	17	0	0	24,040	13,113	55	8,921	37	1,529	6	60	0	417	2	0	0
Nov-26	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Dec-26	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jan-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Feb-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Mar-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Apr-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
May-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jun-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Jul-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Aug-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Sep-27	0	0	###	0	###	0	###	0	###	0	0	###	0	###	0	###	0	###	0	###	0	###
Total	**460**	**152**	**33**	**231**	**50**	**77**	**17**	**0**	**0**	**24,040**	**13,113**	**55**	**8,921**	**37**	**1,529**	**6**	**60**	**0**	**417**	**2**	**0**	**0**

Historical Ridership FY2000-FY2026
8,004,933

Historical Ridership Through FY2027
8,028,973

MACATAWA AREA EXPRESS (MAX) TRANSPORTATION AUTHORITY - MONTHLY RIDERSHIP SUMMARY

(NOTES: Some figures calculated using non-rounded numbers. AUXILIARY ridership includes counts for non-traditional services: Tulip Time Tours, Shuttle, Kertsmarket, etc.)

FIXED ROUTE	TOTAL MONTHLY BOARDING			AVG. WEEKDAY BOARDING			AVG. SATURDAY BOARDING		
	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.
ROUTE 1	2,863	2,370	20.8%	130.1	103.0	26.3%	0.0	0.0	0.0%
ROUTE 2	2,432	2,299	5.8%	110.5	100.0	10.5%	0.0	0.0	0.0%
ROUTE 3	2,513	2,100	19.7%	114.2	91.3	25.1%	0.0	0.0	0.0%
ROUTE 4	1,782	2,339	-23.8%	81.0	101.7	-20.4%	0.0	0.0	0.0%
ROUTE 5	2,247	2,485	-9.6%	102.1	108.0	-5.4%	0.0	0.0	0.0%
ROUTE 6	3,891	3,880	0.3%	176.9	168.7	4.8%	0.0	0.0	0.0%
ROUTE 7	1,456	1,689	-13.8%	66.2	73.4	-9.8%	0.0	0.0	0.0%
ROUTE 8	1,268	1,660	-23.6%	57.6	72.2	-20.2%	0.0	0.0	0.0%
AUXILIARY	0	0	0.0%	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-
REGULAR	9,949	10,695	-7.0%	452.2	464.9	-2.7%	0.0	0.0	0.0%
YOUTH	1,864	2,594	-28.1%	84.7	112.8	-24.9%	0.0	0.0	0.0%
SENIOR	3,233	2,575	25.6%	147.0	112.0	31.2%	0.0	0.0	0.0%
ADA	3,406	2,958	15.1%	154.8	128.6	20.4%	0.0	0.0	0.0%
TOTAL	**18,452**	**18,822**	**-2.0%**	**838.7**	**818.3**	**2.5%**	**0.0**	**0.0**	**0.0%**

	TOTAL MONTHLY BOARDING		
	OCT. '26	OCT. '25	% CHG.
CITY OF HOLLAND	10,404	10,480	-0.7%
HOLLAND TWP.	6,843	6,765	1.2%
CITY OF ZEELAND	1,205	1,577	-23.6%
ZEELAND TWP.	0	0	0.0%
PARK TWP.	0	0	0.0%
AUXILIARY	0	0	0.0%

RESERVE-A-MAX	TOTAL MONTHLY BOARDING			AVG. WEEKDAY BOARDING			AVG. SATURDAY BOARDING		
	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.
REGULAR	1,031	703	46.7%	46.9	29.0	61.6%	0.0	9.0	-100.0%
YOUTH	346	202	71.3%	15.7	8.8	78.7%	0.0	0.0	0.0%
SENIOR	677	730	-7.3%	30.8	29.4	4.7%	0.0	13.3	-100.0%
ADA	3,074	3,331	-7.7%	139.7	139.2	0.4%	0.0	32.5	-100.0%
TOTAL	**5,128**	**4,966**	**3.3%**	**233.1**	**206.4**	**12.9%**	**0.0**	**54.8**	**-100.0%**

	TOTAL MONTHLY BOARDING		
	OCT. '26	OCT. '25	% CHG.
CITY OF HOLLAND	2,557	2,203	16.1%
HOLLAND TWP.	1,847	2,042	-9.5%
CITY OF ZEELAND	247	274	-9.9%
ZEELAND TWP.	60	72	-16.7%
PARK TWP.	417	375	11.2%
AUXILIARY	0	0	0.0%

NIGHT OWL	TOTAL MONTHLY BOARDING			AVG. WEEKDAY BOARDING			AVG. SATURDAY BOARDING		
	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.
REGULAR	171	206	-17.0%	7.8	9.0	-13.6%	0.0	0.0	0.0%
YOUTH	30	0	0.0%	1.4	0.0	0.0%	0.0	0.0	0.0%
SENIOR	52	43	20.9%	2.4	1.9	24.4%	0.0	0.0	0.0%
ADA	207	236	-12.3%	9.4	10.2	-7.8%	0.0	0.0	0.0%
TOTAL	**460**	**485**	**-5.2%**	**20.9**	**21.1**	**-0.9%**	**0.0**	**0.0**	**0.0%**

	TOTAL MONTHLY BOARDING		
	OCT. '26	OCT. '25	% CHG.
CITY OF HOLLAND	152	154	-1.3%
HOLLAND TWP.	231	207	11.6%
CITY OF ZEELAND	77	100	-23.0%
ZEELAND TWP.	0	24	-100.0%
-	0	0	0.0%

OVERALL RIDERSHIP	TOTAL MONTHLY BOARDING			AVG. WEEKDAY BOARDING			AVG. SATURDAY BOARDING		
	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.	OCT. '26	OCT. '25	% CHG.
REGULAR	11,151	11,604	-3.9%	506.9	502.9	0.8%	0.0	9.0	-100.0%
YOUTH	2,240	2,796	-19.9%	101.8	121.6	-16.3%	0.0	0.0	0.0%
SENIOR	3,962	3,348	18.3%	180.1	143.3	25.7%	0.0	13.3	-100.0%
ADA	6,687	6,525	2.5%	304.0	278.0	9.3%	0.0	32.5	-100.0%
TOTAL	**24,040**	**24,273**	**-1.0%**	**1,092.7**	**1,045.8**	**4.5%**	**0.0**	**54.8**	**-100.0%**

	TOTAL MONTHLY BOARDING		
	OCT. '26	OCT. '25	% CHG.
CITY OF HOLLAND	13,113	12,837	2.2%
HOLLAND TWP.	8,921	9,014	-1.0%
CITY OF ZEELAND	1,529	1,951	-21.7%
ZEELAND TWP.	60	96	-37.5%
PARK TWP.	417	375	11.2%
AUXILIARY	0	0	0.0%

ON-TIME PERCENTAGE

	OCT. '26	OCT. '25	DIFF. (+/-)
FIXED ROUTE	94.7%	95.6%	-0.9%
RESERVE-A-MAX	98.0%	96.3%	1.7%

SERVICE DAYS

	OCT. '26	OCT. '25
WEEKDAYS	22	23
SATURDAYS	0	4

DISTRIBUTION OF RIDERSHIP

	OCT. '26	OCT. '25	DIFF. (+/-)
FIXED ROUTE	76.76%	77.54%	-0.78%
RESERVE-A-MAX	21.33%	20.46%	0.87%
NIGHT OWL	1.91%	2.00%	-0.09%
	0.00%	0.00%	0.00%